



THIS IS A SAMPLE BUY-UP AGREEMENT. SHOULD YOU OPT FOR THIS PROTECTION, YOU WILL BE SENT AN OFFICIAL AGREEMENT UPON BOOKING ONLINE.

Simple Moving Buy-Up Protection Plan

Your loading and/or unloading with Simple Moving Labor (SML) includes, free of charge, Basic Valuation. What this means is that should damage to your household goods during the loading and/or unloading process you would be compensated at a maximum rate of \$.60 per pound, per article. For example, if a 12-pound espresso machine (valued at \$249), were broken by the loaders during loading, you would be reimbursed at a rate of 12 x .60, or \$7.20.

If you are concerned and feel additional protection would bring you peace of mind, what are your options? Often the best option is to have more than one to ensure all parts of your move have some protection.

A. Truck Rental Named Perils Insurance:

This is offered by your truck rental company. For instance, Penske Truck rental offers Cargo Insurance which can protect your furniture and possessions from loss or damage due to accidents or natural disasters while in the truck and during transit up to a maximum limit. (This does not cover loading and unloading). For more information on this option, contact your truck rental company. (Penske (888) 996-5415)

B. Home Owners or Renters Insurance.

It is always a good idea to contact your Homeowners or Renters Insurance Agent and let them know you will be moving and to inquire what coverage they offer. Often this insurance will cover losses to your property related to a specific peril listed in your policy, such as fire and theft. Never assume your policy will cover anything during your move, always ask your agent. Be sure to ask if additional coverage can be added at a fee to protect your items.

C. Third Party Insurance.

Companies such as movinginsurance.com and Baker International offer moving insurance policy options for residential moves. Full Value insurance may be limited to Full Service moves (those in which your mover is loading, unloading AND driving). SML offers both full service moves which include various coverage options (Released Value Valuation, Increased Carrier Valuation, and 3rd party insurance) as well as Load and Unload services for the self-mover which only includes the Basic Valuation.

D. Simple Buy-up Protection Plan

SML offers an additional option to increase your Basic Valuation during your loading and/or unloading service. This protection can give you extra peace of mind. This option is an increase to the .60 per pound protection, provides up to 10 times the protection, and is subject to the same restrictions and limitations. You may choose to add this coverage at any time up until 24 hours prior to your scheduled job. You may choose to cancel this coverage up to 72 hours prior to your scheduled job for a full refund. *Orders that are placed within 72 hours are non-cancellable and non-refundable.

Customer purchasing Load Only OR Unload Only Add-on Load or Unload protection (up to \$6 per pound):	\$60
Customer purchasing Load AND Unload Add-on Load AND Unload protection (up to \$6 per pound):	\$110

Buy-up Protection Terms and Conditions

EXCLUSIONS:

SML will not be liable for any loss thereof or damage thereto or delay caused by an act of God, the public enemy, acts of terrorism, the authority of law, or any act or default of the shipper or owner, or its vendors and /or agents.

This protection does not apply to items damaged while in transit, or at any time other than during the LOAD and/or UNLOAD specifically as purchased. This

exclusion includes items damaged in transit due to incorrect or poor loading. Please note, if you are concerned about damage occurring due to the way an item or items are loaded, you should contact SML immediately and prior to the crew's departure so SML may evaluate and/or attempt to rectify the situation if deemed appropriate. SML does not guarantee or warrant any change will be made. Regardless of the situation, items damaged in transit remain excluded from valuation coverage.

This protection does not apply to lost or stolen items. SML service does not require an inventory of items, therefore we cannot determine if an item is misplaced, lost or stolen.

SML ProMovers are limited to lifting a maximum of 75lbs per person. Anything that is not possible to move safely under these terms is excluded. To ensure coverage, you must have contracted enough ProMovers for your move. (example: If you have a large furniture piece that weighs 200 lbs., the item is only covered if you have contracted a minimum of 3 ProMovers for your job.)

Any and all items in excess of 300 Lbs. are not authorized to be moved or covered under any valuation unless declared and approved by SML prior to the load/unload. Please provide item(s) and descriptions in the space provided. If more space is needed please attach an additional description and append to this document referencing request for approval of inclusion in valuation for items in excess of 300 lbs. These items are not deemed included without a signed authorization by a SML staff member.

Items comprised of ceramic, granite, marble or pressed board, particle or compressed wood are excluded due to the nature of the material.

Items which are part of a pair or a set will be valued as individual items.

The mechanical condition of appliance or electronics are excluded as there is no way for the loader/ unloader to know the operational ability of each item before the move.

Other excluded items include: pool/billiard tables, pianos and grandfather clocks, stock, bonds, fur, jewelry, prescription drugs, paper money, coins and collectibles of any kind.

SML reserves the right to refuse any task or job that is found to be a concern of health, safety, legality, or otherwise at SML's sole discretion.

TIMELINE:

All damage claims must be filed within 14 days of completion of your job, and notice of damages must be provided to SML as provided herein when the damage occurs or is discovered. Customer further acknowledges that if any damage occurs during the loading and/or unloading process, Customer shall immediately notify the lead loader/unloader, and require that the damage be noted by the lead loader/unloader in writing with a full description of the damage and how it occurred. Failure to notify the loaders/unloaders of any damage prior to their departure will forfeit any claim of HHG item damage against SML.

Once your claim form and all supporting documentation has been received, the average resolution time is 1-2 weeks.

ADDITIONAL TERMS:

Your claim value shall be based on several factors: 1. You must be able to provide proof or sufficient back-up to determine the value of each or any item damaged or destroyed. 2. You may be required to obtain up to two repair quotes for any item damaged.

SML will, at our discretion, offer one of the following for each approved damage item, up to the maximum \$6 per pound (as determined by USDOT standard weights and measures) coverage selected: (1) repair the item to the extent necessary to restore to the condition prior to incident; (2) replace with an item of like kind and quality; (3) make a cash settlement for the cost of repair or replacement. Any item(s) which is replaced or for which replacement value has been paid becomes the property of SML at SML's option.

Customer warrants and represents that Customer, or its designated agent, will be present at all times during the load/unload of Customer's household goods. Customer hereby further represents and warrants that Customer will inspect the goods prior to SML commencing loading of Customer's goods, and immediately after unloading. In no event, shall SML be liable for indirect, consequential, incidental, exemplary, punitive or special Damages, including lost profits, even if the possibility of such Damages had been foreseen by or communicated to SML by Customer.

John Smith has opted to accept the Simple Moving Buy up protection plan and has read and agreed to the terms and conditions provided herein for order #209021, for Pro Mover labor on 04-27-2018

Signature

Date

Request for consideration of valuation for items in excess of 300 lbs.

It is important we know of any items that are heavier than normal during your move. If you have any items that are over 300 lbs. pounds individually, please provide us with the details on the item. We will review each item individually and determine available valuation coverage.

Examples of items that are generally over 300 lbs.

Tool Box, Sofa Beds, Safe, Gun Safes, Pool Table, Stone Tables, Exercise Equipment, Electrical Bed, Oversized Appliances, or any item which is awkward or difficult for 2 persons to move.

I John Smith hereby notify SML that the following items included in my move are in excess of 300lbs.

Date of service: 04-27-2018

Signature

Item Description - Weight - Length x Width x Height - Location (1st floor, 2nd floor, garage, etc.)

Any and all items noted above that are not crossed through are approved for inclusion in valuation coverage.

Authorized SML Signature

Printed Name

Date