



SIMPLE MOVING LABOR DAMAGE CLAIMS QUESTIONNAIRE:

Customer Name: _____

Date claim submitted: _____

Customers Home Phone Number: _____

Customers Work Phone Number: _____

Customers Cell Phone Number: _____

Customers email address: _____

Was this a load, unload, or both? _____

Did the damage occur on the loading, unloading or both? _____

What type of service performed the load? _____

Date the load was completed: _____

Address where load was performed: _____

How many flights of stairs were at the load location? _____

How many rooms total were loaded on your truck? _____

If this was from a storage, what size was your unit? _____

Did the movers arrive within the scheduled window? _____

Number of hours the load took to complete: _____

Hourly rate for the load (please include travel fees): _____

Number of blankets/pads provided to movers: _____

Type of blankets/pads provided to movers? Paper? _____

Number of tie downs provided to movers: _____

What type of service performed the unload? _____

Date the unload was completed: _____

Address where the unload was performed: _____

How many flights of stairs were at the unload location? _____

How many rooms were unloaded from your truck? _____

If this was to a storage, what size is your unit? _____

Did the movers arrive at their scheduled time? _____

Number of hours the unload took to complete: _____

Hourly rate for the unload (please include travel fee's): _____

Please provide Simple Moving Labor with a minimum of 2 photo's of each item you wish to place a claim on. You must label each picture with a number. You should have one photo of the entire item, and one photo to show the area that has been damaged. Photo's may be emailed or printed and mailed to Simple Moving Labor within 7 business days of filing your claim in order to prevent any delays in the process.

You must also download the Items list spreadsheet to list all items that have been damaged and fill in each section required. This document will require your signature, and must be scanned or mailed back to Simple Moving Labor within 7 business days of filing your claim in order to prevent any delays in the process.